# N O R T H W E S T HEARING + TINNITUS



#### NWH+T Staff Meeting @ Tacoma McMenamins





CPR Certification with Tamsyn + Dr. Veith

# Fall at NWH+T

#### A MESSAGE FROM THE OWNER

Hello and welcome to fall! We recently got to enjoy a great two days of training and bonding for our semi-annual staff retreat! We met halfway between our two great locations at the Tacoma McMenamins (what a fun venue, if you've never been!). Our days were full of personal and professional development, as we strive to support our team in whole-being growth! We focused on how to continue exceeding patient expectations at every stage of their contact and engagement with our clinics, as well as enhancing existing services and adding additional services prior to year end. We all set intentional growth goals for the next 90 days, and clinic goals for helping more people live their best lives through better hearing and/or tinnitus reduction.

We had fun getting our CPR certifications up to date and completed our annual infection control courses. I'm incredibly proud of our team, their positive mindsets and the leadership of Director of Audiology, Dr. Kindra Veith and Director of Operations Casey King for all they do to support our team members each and every day. Thanks for choosing us, and allowing me to share a bit of the work that our team does to bring our best selves to better serve you and our communities.

All my best,

Dr. Melanie King Hecker AuD, CH-TM

www.northwestaudiology.com

# New to the NWH+T Family



11/1

## Dr. Christopher Garrett Au.D., CCC-A, FAAA

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Dr. Christopher Garrett completed his LEND (Leadership Education in Neurodevelopmental and Related Disabilities) Audiology Residency at Montefiore Medical Center and Rose F. Kennedy Children's Evaluation and Rehabilitation Center in Bronx, NY. He previously worked for a private practice in Southern California, a cochlear implant manufacturer, and a large ENT practice in New Jersey before joining the team at Northwest Hearing and Tinnitus. Dr. Garrett enjoys working with patients of all ages and finding the right customized solution to treat their hearing loss or tinnitus.

Dr. Garrett has a Doctorate of Audiology from Arizona State University and a Bachelor's of Science from Appalachian State University in his native North Carolina. He moved to Seattle with his partner who is a resident at Swedish Medical Center with their two cats and two dogs. He enjoys running, hiking, native gardening, and discovering new restaurants in his free time.

### Andrea Dorwart

Andrea Dorwart is NWH+T Olympia's Audiology Assistant.

Andrea graduated from St. Martin's University with a Bachelor's degree in Biology. She takes pride in doing her job well and is passionate about helping people.

She was born in Olympia, but moved around a lot as a kid because her dad was in the Air Force. She moved back to western WA in high school and has been here since. In her free time, she enjoys spending time with her family (including her 3 rescue cats), reading, watching movies, and being outdoors.

# NWH+T Baby on the Way

By now you've probably seen or heard Dr. Veith is expecting a baby boy! Her and her husband are thrilled to welcome their first child around the first week of October. She will be returning to work in January with a lighter patient schedule while she takes on more administrative work for the company. We love when our NWH+T family grows!



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# FREE HEARING AID ACCESSORY

#### WITH A PURCHASE OF PREMIUM HEARING DEVICE



#### Ask your Audiologist to find out how to get your free hearing accessory.



9r. Kindra Veith, Ang MHA, CH-TM

One of the most common difficulties for those with hearing loss report is communicating in background noise or groups of people. With the holidays right around the corner, these group gatherings can feel like a daunting task to those with hearing loss.

Options range from your Audiologist creating a special speech in noise program in your devices, a remote microphone to channel speech directly into your hearing devices, or potentially upgrading your hearing aids if they are on the older side to benefit from the wonderful new processing technology available today.

Now is the perfect time to be assessed for listening in noise difficulties, and the good news is there are usually multiple options to choose from to get you hearing better before the holiday gatherings begin!

Give our office a call to get scheduled with your Audiologist if you'd like to discuss options to improve your hearing before the holiday festivities begin!

SEATTLE 206-367-1345

OLYMPIA 360-754-0305



9730 3rd Ave NE, #201 Seattle, WA 98115 Return Address:

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# Love. June Salon

LOVEJUNESALON.COM

As a locally owned small business, we love shining the spotlight on other small businesses in the area. One of our favorites is Love, June Salon in the Queen Anne neighborhood of Seattle.

has to offer! They can be found at lovejunesalon.com Love, June is a full-service salon that provides the and are ready to make your hair dreams a reality.



# Your feedback means a lot to us!





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